

1. What is a home health care?

A home health care is a health service provided in the patient's home by a health care professional (Registered Nurse, Licensed Practical Nurse, Physical Therapist, Occupational Therapist, Speech Therapist, Home Health Aide and/or Medical Social Worker).

2. How would I know if I am qualified for home health care services?

- a. If you are homebound due to illness or disability.
- b. If your physician authorizes you for a home health care services.
- * Feel free to call us to help determine your eligibility.

3. How much does it cost for me to get home health care services?

Home health care services are usually paid by Medicare, Medicaid, HMO and/or private pay. Different rates to different services provided. Do not hesitate to ask our office about it.

4. What should I do to start receiving home health care services from you?

Give our office a call and let us know that you or someone from your family is interested

in receiving our services. Our company also accepts referrals from friends, social workers, or doctors.

5. Could I transfer to Gold Health Home Care, if I am receiving care from a different company?

It is your right to choose which company you would like to receive home health services from. Just let your present home health care company know that you want our services then our company can start serving you.

- * Give us a call for further assistance.

6. Why should I trust my health to your company?

You could trust our company because aside from meeting the State/Federal Standard

Written by Administrator

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Regulations, our company is proud to say that we are in the upper 25% of the Home Care Elite, our good performance during state surveys successfully achieved because of the professionalism, proficiency and competence of our staff.

7. Why should I trust your staff?

You could trust our company staff because they go through a thorough screening and training before we send them to your home. We look at their education, training, experience, license and criminal background. Yearly training and orientation is also conducted to maintain and update their knowledge and skills. Furthermore, our bonded and insured skilled staff is licensed by the Illinois Department of Public Health and the City of Chicago.